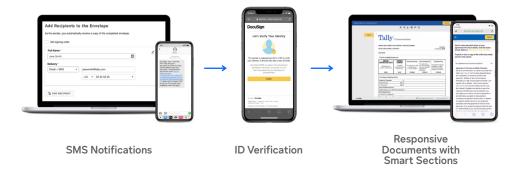# DocuSign®

Bring Assurance to Government Agreements with DocuSign ID Verification

Government agencies frequently deal with services and transactions that contain sensitive constituent and vendor information. As a result, there are policies and procedures in place to ensure that the correct people are receiving and providing the correct information and services. Currently, many of these processes require in-person identity verification, which is time consuming for constituents, vendors, and government workers.

With the **DocuSign Identify** family of enhanced identity solutions, state and local agencies can expedite their digital identification processes without sacrificing the security of the transaction. One of our solutions, **ID Verification**, seamlessly integrates into existing workflows and offers both ID document verification and knowledge-based authentication methods. This solution helps mitigate risk and improve constituent experience, allowing government employees to spend less time on manual interventions and more time providing impactful public service.

Common use cases

DocuSign Identify

Tax declarations

Auction for tax-foreclosed properties

Internal legal disclosures

Medical provider onboarding

DocuSign Notary
(includes identity verification)

Right-of-way purchase agreements

Affordable housing applications

Child welfare applications

How it works

eSignature + enhanced signer identification in a seamless, mobile-first signing process.

SMS Notifications

ID Verification

Responsive Documents with Smart Sections

Mitigate risk associated with government services

DocuSign ID Verification helps mitigate the risks of fraud by verifying the identity of constituents receiving government services.

– Government agencies can work with confidence knowing that the correct people are enrolling and receiving the appropriate services and benefits

– Proof of identity verification is included in every certificate of completion, supporting compliance efforts and departmental audit

Simplify interactions with constituents and vendors

Government agencies can improve the constituent experience and streamline vendor processes by providing the flexibility and convenience of secure, digital transactions.

– With Docusign ID Verification, constituents and vendors have the ability to choose which authentication method is right for them, including government-issued IDs, electronic or bank-issued IDs, or knowledge-based questions

– These enhanced identification methods are embedded directly into eSignature, providing a quicker and more seamless experience

– Signers have the flexibility to access their sensitive agreements anywhere on any mobile device, removing the inconvenience and environmental impact of traveling to a government office

Increasing efficiency for agencies

With a digital workflow, agencies can spend less time manually verifying identities and more time on providing necessary public services to constituents.

– Docusign ID Verification removes the need for in-person identity verification, freeing government workers from manual intervention and expediting processing times

– Intuitive templates and configurable settings make the preparation process for these government agreements easy and fast

Get started with DocuSign Identify suite of solutions

To learn more about ID Verification and the broader family of Identify solutions, consult the **product datasheet.**

For further discussion, **contact us** or reach out to your sales representative.

ID Verification resources

For more information on identity verification solutions, view this whitepaper on **Balancing Security and Customer Experience in Identity Verification.**

To learn if your country and ID is eligible for ID Verification, view our list of **countries.**

About DocuSign
DocuSign helps organizations connect and automate how they prepare, sign, act on, and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature, the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and more than a billion users in over 180 countries use the DocuSign Agreement Cloud to accelerate the process of doing business and simplify people's lives.

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